

**SIGN UP
TODAY FOR
THE NEW**

**Des Moines
County
Emergency
Messaging
System
(DMC Alerts)**



Alert Iowa is a statewide mass notification and emergency messaging system.

You can receive weather, imminent emergency and public safety warnings.

Besides your own phone numbers and email, you can register contact information for your spouse and family.

You can pick and choose what Des Moines County communities and type of warnings you prefer to receive alerts for. You are encouraged to sign-up for both your home, school, and work place addresses.

Messages can be issued via landline or wireless phone, text messaging, email, TDD/TTY, and social media when an urgent county alert needs to be communicated.

In the event of an emergency, a text message, voice call, or email will be sent to the contact information you registered with the system.

Register today at:

<http://www.dmcounty.com> or
http://entry.inspironlogistics.com/desmoines_ia/wens.cfm

You must register to take advantage of this important notification service.



Nearly 80% of Iowa's
counties have now
signed up to use the
Alert Iowa system.



Des Moines County Emergency Messaging System (DMC Alerts) Frequently Asked Questions

How do I register?

Citizens of Des Moines County can register by visiting: <http://www.dmccounty.com/ema> or http://enquiry.inspironlogistics.com/desmoines_ia/wens.cfm and entering your phone number and/or email address. You will receive a text or email confirming that you have opted into the alert system to receive emergency notifications.

How many phone numbers and emails can one citizen register?

As many as you need. The system is set up to limit each address to five phone numbers and two email address registrations.

How will I know when a message is from DMC Alerts?

Your Alerts will original from the following:

- Voice Calls: 319-753-8206
- Text messages: 69310
- Emails: DEPT-EMA@dmccounty.com

The originating phone numbers should be saved in your phone book as “DMC Alerts” to be sure you know when the county is trying to reach you. The email address should be saved in your address book so it is not filtered as spam or junk mail.

Will I receive ads or SPAM on my phone?

No. Inspiron Logistics, the company behind the Wireless Emergency Notification System (WENS), does not tolerate spam text or email messages.

I do not use text messages. How else can I receive DMC Alerts?

You can receive alerts on any landline or cell phone number and/or email address. All of these options are available on the sign-up page.

I do not have Internet access to register my cell phone, how can I register my phone?

Visit your local library for assistance or call 319-753-8206 and we will enter your information into the system.

What if I change my mobile carrier and receive service through another company?

You will still receive alerts if your phone carrier has changed. DMC Alerts will automatically detect your new carrier.

How can I stop receiving the alerts?

There are a few ways to unsubscribe:

- Text STOP to 69310 from your phone.
- Email: remove@wensnetwork.com
- Return to the website where you signed up and click on “unsubscribe”.

Does DMC Alerts cost anything to use?

There is no cost for an individual who has registered for the alerts; however, your cell phone carrier may charge you to receive text messages, so please check your plan.

Will all cell phone carriers deliver DMC Alert messages?

Yes. If for some reason you are unable to receive the text messages after you sign up, email DEPT-EMA@dmccounty.com or call 319-753-8206 with your name, phone number, carrier and your comments.

Will Des Moines County sell the information I enter to register for the DMC Alerts system?

Your contact information will be used only for emergency notifications. Your information will never be sold to a third party nor will it be used for anything other than DMC Alerts.

How do I add, change or update my registration information?

Follow the instructions above to unsubscribe your current information. You must then register again with your new contact information.

I have a landline do I need to register it also?

No, landlines that are listed in the white pages have been automatically loaded into the system.