

Des Moines County Health Department

Notice for Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Des Moines County Health Department complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Des Moines County Health Department does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Des Moines County Health Department will:

Provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provide free language interpretation services to people whose primary language is not English, such as:

- Use of qualified language interpreters/Call lines through Language Scientific 1-855-880-6097
- Information written in other languages

If you need these services, contact any of our Staff or Christa Poggemiller, Administrator of Des Moines County Health Department

If you believe that Des Moines County Health Department has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Christa Poggemiller, Administrator
Des Moines County Health Department
522 North 3rd Street
Burlington, Iowa 52601

Phone number: 319-753-8215, Fax number: 319-753-8703, Email: poggemillerc@dmcounty.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Christa Poggemiller, Administrator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.